

CloudHost's Healthcare Cloud

Empowered SIMPLEX HIMES

Simplify EMR Data & Application Management



CloudHost Overview

CloudHost is a born-in-the-cloud company that offers cloud transformation solutions to businesses. Headquartered in Dubai, the organization was founded by cloud technology experts and provides solutions such as IT modernization, managed cloud services, business continuity, and cloud consulting. With cloud services tailored to meet the digital needs of the Emirates and Middle East regions, CloudHost has helped over 350 organizations in the region achieve their digital transformation and business expansion objectives.



With data centers in Abu Dhabi, Dubai, Saudi Arabia, and Bahrain, CloudHost's cloud solutions provide secure, regulatory-compliant infrastructure to enhance customer experiences, reduce time to market, and lower IT maintenance costs. The company offers easily customizable cloud solutions that have helped numerous leading brands across industries expand their operations and increase their profits. Combined with its strong partner ecosystem of leading regional and global innovators, CloudHost offers Independent Software Vendors and digital solutions providers a single-window and optimized platform to scale their business and innovation efforts without the hassle of managing complex and expensive IT infrastructures.

Customer Overview

Simplex Himes is a leading provider of healthcare technology solutions in the UAE. They offer a variety of products and services, including electronic health record systems, medical billing, and revenue cycle management software. Simplex Himes has been serving the healthcare industry for over 38 years and has a strong customer base of over 400 clients, including hospitals, clinics, and pharmacies across the UAE.



The Challenge

With the demand for digital healthcare solutions in the region growing, the company was finding it challenging to scale its supporting infrastructure. In addition, the growing maintenance costs and resource requirements associated with their on-premise infrastructure was restricting their ability to accelerate disruption-driven innovation. To overcome this, the organization was looking for a cloud provider that could help them meet their evolving innovation, expansion, data sovereignty, and compliance requirements.



The Solution

CloudHost's Healthcare Cloud provided Simplex Himes with a safe and dependable IT infrastructure to scale its operations and deliver enhanced end-user experiences. With an end-to-end auditable cloud fully compliant with regional regulations, the Healthcare Cloud provided the company with an optimized platform to host their EMR application and seamlessly power their operations with a dynamically scalable state-of-the-art architecture to provide continuous services to their expanding user base.



The Result

By leveraging CloudHost's Healthcare Cloud, Simplex Himes was able to:

- Significantly cut down on IT maintenance and upgradation costs
- Empower customers to securely store and access sensitive patient data from anywhere at anytime
- Enhance operational efficiencies across the business value chain
- Simplify the storage and management of EMR applications
- Deliver reliable, continuous, and seamless services with value-added services such as automated backups, disaster recovery, and round-the-clock support
- Provide increasingly personalized solutions to its customers
- Empower customers to enhance patient outcomes and experiences
- Accelerate disruption-driven innovation
- Seamlessly expand their customer base

Testimonial

"CloudHost's Healthcare Cloud has been a game-changer for our business. Their after-sales support is top-notch, providing us with reliable customer service and expert guidance every step of the way. We are now able to securely store and manage sensitive healthcare data, while delivering personalized solutions to our clients and improving patient outcomes. With CloudHost's assistance, we have streamlined our operations, reduced costs, and accelerated innovation. Thank you, CloudHost, for empowering us to serve our patients better!" – Rahul Biswas, Sr Application Specialist, Intuit Micro Technology Simplex Himes

Looking to expand your digital health solutions business?

Write to us at info@cloudhostintl.com

to schedule an expert consultation to discuss your business transformation requirements.

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